

Coronavirus Information from Wakefield Council

During the current lockdown, if anyone needs any support or is worried about someone else, who does not have an existing support network of friends, family or neighbours you can get help locally through Wakefield Council's dedicated helpline, open from Monday to Friday 9am – 5pm. People should call 0345 8 506 506, choose option 3 to make a request for support and help will be arranged.

Alternatively, you can email me on clerk@warmfieldcumheath.org.uk or call me on 07786 467822 and I can arrange for help to be provided.

Information from Wakefield Council

Information on all changes to services or closures can we found at www.wakefield.gov.uk You can still contact the Council online or by calling 0345 8 506 506. Lines are likely to be busy so please bear with us. We will help you as soon as we can."

We are pleased that more services will be able to stay open than during the first lockdown and we will be continuing to support our residents, businesses and communities through this difficult time. Our help line remains open for those needing support.

The Government has recently announced that additional financial support will be provided to people who will lose income as a result of having to self-isolate following either a positive test for Covid-19 or having been in close contact with someone who has tested positive. This support will be by way of a one-off Self-Isolation Payment of £500. The scheme will be administered by the Revenues and Benefits Service for all Wakefield residents. Full details of this scheme, and the qualifying criteria, is available on our website www.wakefield.gov.uk/more-money-in-my-pocket/advice-during-coronavirus under 'Financial help when self-isolating'. There is also be a link to an online application form. Anyone who is not able to access the internet can call us on 0345 8 504 504 so we can advise them if they are eligible to claim and, if they are, we will take their application over the phone.

Please always follow the most recent government and NHS guidelines to ensure your safety at www.nhs.uk/conditions/coronavirus-covid-19/Trusted sources

It is important you avoid misinformation and use only credible sources of information. These include:

www.nhs.uk

www.gov.uk

www.wakefield.gov.uk

Anyone displaying coronavirus symptoms – of a new continuous cough, high temperature or loss of taste or smell - is urged to get a test by accessing local testing or by visiting <http://nhs.uk/coronavirus> or calling 119.

The local testing service is available from Monday to Friday and bookings for appointments can be made at www.nhs.uk/ask-for-a-coronavirus-test or by calling 01924 224497. Or email the person's name and contact details to wakefield.covidtesting@nhs.net so the booking team can get in touch.

Other useful contacts

Citizens Advice

Face to Face services are closed but Citizens Advice are still able to offer advice and assistance by telephone, email or webchat.

Debt/Benefits/Housing/Employment/Immigration phone 03444 111 444

Universal Credit – Help to Claim phone 0800 144 8 444

Consumer phone 0808 223 1133

Age UK Wakefield District

Age UK Wakefield District is a local independent charity working with and for older people across Wakefield District.

01977 552114

www.ageuk.org.uk/wakefielddistrict

Wakefield Samaritans

Offering a safe place to talk any time you like, in your own way – about whatever's getting to you.

01924 116 123 (this number is free to call)

www.samaritans.org/branches/samaritans-wakefield-and-district